

PRIVACY POLICY

This is the Privacy Policy of Epic Agility Nederland B.V. and its affiliates (“we”, “us”, “our”, “ours”, or “ourselves”) and explains what we do with the information we collect about the people (“you”, “your” or “yours”) visiting our website www.epicagility.nl. This information can include, but is not limited to, names, e-mail addresses, phone numbers, billing information, social media account information, as well as (other) information that qualifies as ‘personal data’ as defined Section 2 a) of the European Privacy Regulation (95/46/EG). We have this information because you actively shared it with us.

What do we do with your information?

In general...

In general we use your information to improve our websites, products and services and provide services/products to you. More specifically, we might use the information we collect to:

- Provide you with the services and products you have requested;
- Send you records regarding our relationship or your transactions;
- Notify you about new features, products, and special events;
- Provide you with marketing communications about our products and services as well as third party products and services we think may be of interest to you; and send you newsletters;
- Personalize and deliver content and advertising on our products and services;
- Test changes and develop new features, products and services;
- Generate and review data and reports describing our user base and usage patterns;
- Analyze the accuracy, effectiveness, usability, or popularity of our websites and perform research;
- Verify your identity, deter and prevent fraud, and enforce the legal terms that govern your use of our website(s), products and services; and
- Resolve disputes and troubleshoot our website(s), products and services.

But also..

- We may obtain information about you from other sources such as, but not limited to, affiliates under common ownership or control with us.
- We may combine information that we collect or receive via our website(s) with information we obtain from other sources and use it as described in this Privacy Policy.
- We may aggregate and/or de-identify the information we collect to limit or prevent identification of any particular user or device.
- We may take photo’s during trainings and workshops and place them on our website or social media portals.

How do we share your information?

We do not rent, sell, or share your information with third parties except as described in this Privacy Policy. We may share your information with the following types of recipients and for the following purposes:

- Service providers: We may share your information with third parties that we refer to as service providers to assist us in providing services to you. For example, we might use these third parties to provide search technology, advertising services, authentication

systems, bill collection and fulfillment, fraud detection, customer support, and recruiting. Our contracts with service providers contain terms governing their use of your data.

- **Affiliates:** We may share your information with other companies under common ownership or control with one or more affiliates within our legal group.
- **Safety, security, and compliance with law:** We may share your information when we believe in good faith that such sharing is reasonably necessary to investigate, prevent, or take action regarding possible illegal activities or to comply with legal process (e.g., a subpoena).
- **Business Transactions:** As we develop our business, we may sell, buy, merge or partner with other companies or businesses, or sell some or all of our assets. In such transactions, your information may be among the transferred assets.
- **Consent:** We may share your information in other ways and for new purposes if you have asked us to do so or have consented to such sharing. We limit the scope of the information provided to third parties, and we allow its use only for the purposes for which it was disclosed.

Data retention

We will retain your information for as long as you use our products and/or services or as necessary for legitimate business purposes.

E-mail and direct marketing choices

We provide opt-out information in all commercial email messages we send via an “unsubscribe” link. We reserve the right to send one message confirming your opt-out from a messaging program. Please note that it may take us some time to process your requests consistent with applicable law and applicable legislation on the processing of personal data.

How we protect your information

We employ commercially reasonable physical, electronic, and managerial procedures to safeguard and help prevent unauthorized access to your information. We choose these safeguards based on the sensitivity of the information that we collect, process and store and the current state of technology. Although we take measures to safeguard against unauthorized disclosures of information, the Internet, our website(s), nor our products and services are 100% secure so we cannot assure you that information we collect or store will be protected from all unauthorized access and thereby used in a manner that is inconsistent with this Privacy Policy. For information that is being transferred outside of the European Union to, for example, the United States, we have taken technical and organizational measures designed to safeguard your information and protect it – in the case of personal data – from unlawful processing or loss.

Changes to this Privacy Policy

By using our website(s), you agree to the terms and conditions contained in this Privacy Policy. We reserve the right to amend this Privacy Policy from time to time to reflect changes in the law, our data collection and use practices, the features of our website(s), or advances in technology. Please check this page periodically for changes. Our use of the information we collect is subject to the Privacy Policy in effect at the time such information is used. If we make any material changes to this Privacy Policy, we will post the changes here and may notify you by email or other means before the change takes effect. Please review changes carefully. Your continued use of our website(s), products and/or services following the posting of changes to this Privacy Policy will mean you consent to and accept those changes.

Children's Privacy

Our website(s) are a general audience site, and we do not intend to market to or collect, nor do we knowingly collect, personal information from children under the age of 13. Unfortunately, we cannot always determine the age of a visitor to our website(s) or the sender of an email.

How to contact us

Please contact us at info@epicagility.nl or via postal mail at Scheeptimmermansstraat 2A, 1019 WX Amsterdam if you have any questions about this Privacy Policy and/or our Cookie Policy, or if you want to exercise your right to correct, supplement, or remove the personal data we have on you (see Section 36 of the Dutch Data Protection Act). This Privacy Policy and the information processing activities performed hereunder are governed by Dutch law without regard for its choice of law principles, as well as applicable European legislation on the processing of personal data. In case of conflict or in case you wish to exercise your right to correct, supplement and/or remove personal data we have on you, you agree to only submit them with the Dutch Data Protection Authority (Autoriteit Persoonsgegevens) or, in case of a civil court case, with the competent court of the city of Amsterdam, The Netherlands.